



Domain & Hosting Service Application

VIRTUAL COMPUTERS PTY LTD
 A.B.N. 98 069 501 435
 P.O. Box 91, Doreen Vic 3754
 Phone: 1300 132351
 Facsimile: (03) 9848-3635
 Email: info@virtual.net.au
 Website: http://www.virtual.net.au

This form is for use only when transferring existing domain names to Virtual Access

Are you a current Virtual Access customer?		<input type="checkbox"/> Yes / <input type="checkbox"/> No	
If yes; what is your Account Number:			
Company name (if applicable):			
Name of contact person:			
Mailing Address:			
Suburb/Town:	State:	Postcode:	
Phone:	Fax:	Mobile:	
Current Email Address (if you have one):			

Important things you should know about transferring your domain name

At Virtual Access, we take great care to ensure that we migrate your domain hosting with the minimum possible downtime—in most cases, none at all. To do this, we work co-operatively with you, or persons that you instruct us to work with (e.g. a web site designer). Our ability to perform a trouble-free migration therefore depends on your co-operation.

Our side of the migration process is all about communication. Before we start the migration we will advise you of how we intend to proceed & what further information we may need from you. Only when we are both comfortable with the manner in which we intend to proceed will we do so.

As part of the migration, you will need to put your web site contents including any databases on to our servers. This process is usually referred to as uploading. If you are not comfortable doing this, your web designer or technician should be able to help. Alternately, we can provide assistance for an additional fee.

Our service to you includes the renewal of your domain license as it falls due & the management of your domain name. To achieve this we may transfer your domain name to our preferred domain name registrar in accordance with industry standard procedures. By signing this document you agree that we may undertake this work & that you have had the opportunity to review the relevant registrant agreement, available at <http://www.virtual.net.au/goto.php?page=dompolicy>

If your domain is a .com, .net, .org, .info or .biz domain, your domain license will be automatically extended by 1 year during the domain transfer process. A fee of \$22 will apply for the domain renewal. This automatic renewal only applies to other domain types if your license is due to expire. The relevant renewal fee will be charged in these instances.

The registry key & authcode requested below should have been provided to you by your domain registrar or previous hosting provider. If you do not have them, please contact your domain name registrar to obtain them. If you do not know how to do that, please contact us for advice. **We will be unable to proceed until the registry key and authcode are provided.**

Domain name to transfer:	www.
Domain registry key or password:	
Domain authcode:	
Does this domain have an existing web site?	<input type="checkbox"/> Yes / <input type="checkbox"/> No
If yes, do you require an interruption-free transfer of your web hosting?	<input type="checkbox"/> Yes / <input type="checkbox"/> No
Does this domain have existing mailboxes?	<input type="checkbox"/> Yes / <input type="checkbox"/> No
If yes, do you require an interruption-free transfer of your email service?	<input type="checkbox"/> Yes / <input type="checkbox"/> No If yes, please provide a list of the existing email accounts including username & password for each, and the address of your POP3 server.



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Please select the type of hosting service required for your new domain:

- No hosting please
 - Domain registration only
- Domain parking or web forwarding—\$49 per year
 - No email service
 - Web queries return a placeholder page, or can be forwarded to another web site

Please specify URL to forward to: _____

- Domain parking plus email—\$95 per year
 - Features as for Domain parking/Web forwarding service, plus:
 - Up to 10 mail boxes (30Mb each with FREE spam & virus filtering) or forwarders

Please specify URL to forward to: _____

Web site hosting—Choice of two server platforms, both offering:

- 150 Mb storage
- Up to 10 mail boxes (50Mb each with FREE spam & virus filtering) or forwarders
- 5 Gb monthly transfers
- Web-based usage statistics

Please choose the server platform applicable for your site. If in doubt, please check with your web designer:

- Web Site Hosting (Linux server) - \$140 per year
 - PHP scripting
 - MySQL database
- Web Site Hosting (Windows server) - \$250 per year
 - ASP scripting
 - Microsoft Frontpage Extensions on request
 - ASPEmail, ASPJpeg, ASPUpload, CDONTS, JMail & ZBit support

- I need more than 10 mailboxes. Please upgrade me to a TOTAL of ___ mailboxes
Additional fee: \$55/year per 10, or \$33/year per 5

*Additional storage space is added to packages automatically and accounts issued accordingly.
SSL certificates, Coldfusion (CFM) support, .NET & MS-SQL databases available on request.
Additional fees apply for these services—see www.virtual.net.au or contact us for details.*

Payment Method: Credit Card—Visa, Mastercard, Amex or Diners (details below)
 Please send me a direct debit application Cheque/Money Order Enclosed

Card Number:

Cardholder's Name: _____ Card Expiry Date: /

Cardholder's Signature: _____

THE CREDIT CARD HOLDER AUTHORISES VIRTUAL COMPUTERS PTY LTD TO CHARGE ALL APPLICABLE SERVICE FEES AND CHARGES TO THE NOMINATED CREDIT CARD UNTIL THIS AUTHORITY IS TERMINATED IN WRITING

Declaration:

Applicant's signature: _____

Date of application: / /

BY SIGNING THIS APPLICATION, THE APPLICANT AGREES TO THE TERMS & CONDITIONS OF SERVICE AS PUBLISHED AND/OR AMENDED. THE APPLICANT ACKNOWLEDGES HAVING RECEIVED A COPY OF THESE TERMS AND CONDITIONS OF SERVICE WHICH CAN BE OBTAINED FROM
www.virtual.net.au/goto.php?page=dompolicy

TO THE EXTENT PERMITTED BY LAW THE APPLICANT INDEMNIFIES VIRTUAL COMPUTERS P/L, ITS AGENTS, EMPLOYEES & SUPPLIERS FROM ANY ACTIONS BROUGHT AS A RESULT OF TO THIS AGREEMENT. ANY LIABILITY OF VIRTUAL COMPUTERS P/L SHALL BE LIMITED TO RESUPPLY OF SERVICE PROVIDED OR REFUND OF FEES PAID AT THE DISCRETION OF VIRTUAL COMPUTERS P/L