



Virtual Access

Dial-Up Service Application

VIRTUAL COMPUTERS PTY LTD
 A.B.N. 98 069 501 435
 P.O. Box 91, Doreen Vic 3754
 Phone: 1300 132351
 Facsimile: (03) 9848-3635
 Email: info@virtual.net.au
 Website: http://www.virtual.net.au

About Virtual Access Dial-Up

Virtual Access has been providing quality Internet services since 1995. Our dial-up service offers the following features:

- Local call access from 98.5% of Australian landline telephones through a single dial-up access number
- FREE & friendly support via telephone and email
- Up to 5 email addresses, each with FREE virus & spam filtering, and 30Mb of storage
- Access to your email from any Internet connected computer using Webmail

To get connected simply complete the application & return it to us. You can fax or mail it to us with a cheque, money order, or your credit card details. When we receive your application, we will process it "same day" & send your starter kit by return mail. Alternately, you can apply through your local agent. If you have any questions, you can contact us directly, or your local agent for assistance:

Area	Local Contact	Phone
Healesville, Kinglake, Warburton, Yarra Junction	Yarra Valley IT	(03) 5962-3674
Alexandra, Eildon, Yea, Buxton	Murrindindi Computers	(03) 5772-1403
Marysville	Nebula Business Systems	0438 387450
Other Areas	Virtual Access	1300 132351

Your Details:

Applicant's Name:				Contact Name:		
Service Address:						
Suburb/Town:		State:		Post Code:		
Mailing Address:						
Suburb/Town:		State:		Post Code:		
Phone—Daytime:		After Hours:		Mobile:		

Service Plan: *Please tick ONE box (See www.virtual.net.au for full plan details)*

BLOCK TIME	<input checked="" type="checkbox"/> Credit Cards <input checked="" type="checkbox"/> Direct Debit <input checked="" type="checkbox"/> BPAY, Cheque	Best value for low usage—below an average of 5 hours per month ONLY	➔	<input type="checkbox"/> \$49 for 35 hours of online time (Valid for 12 months)
FLEXI DIAL	<input checked="" type="checkbox"/> Credit Cards <input checked="" type="checkbox"/> Direct Debit <input checked="" type="checkbox"/> BPAY, Cheque	Best plan for most customers. Offers low cost for low usage & a capped cost for high use. A maximum per-call duration of 8 hours applies.	➔	<input type="checkbox"/> \$6.95 per month for up to 10 hours online time per month Extra hours: \$0.80 per hour capped at \$16 per month Maximum Cost: \$22.95 per month
PERMANENT DIAL	<input checked="" type="checkbox"/> Credit Cards <input checked="" type="checkbox"/> Direct Debit <input checked="" type="checkbox"/> BPAY, Cheque	Unlimited hours with no limit to call duration. Leave it on all day, every day if you wish.	➔	<input type="checkbox"/> \$49.90 per month

Referral Details:

If you have been referred to Virtual Access by a Virtual Access customer, please enter their name or email address here. If this does not apply to you, simply leave this area blank.

I was referred to Virtual Access by:

Office Use only:	Account Number:	Initial payment amount:
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VIRTUAL COMPUTERS PTY LTD
 A.B.N. 98 069 501 435
 P.O. Box 2302
 Templestowe Lower Vic 3107
 Phone: 1300 132351
 Facsimile: (03) 8080-0737
 Email: info@virtual.net.au
 Website: http://www.virtual.net.au

Dial-Up Username & Password

This User ID is used to gain access to your service, and also to access your account details through our web site. While the length restrictions on User IDs are generous we recommend keeping this short. Short User IDs are most easily remembered. The first character of the User ID **MUST** be a letter but you can use numbers after this. Additionally some symbols (the hyphen “-“and period “.” for example) are allowed but most other symbols are **NOT** permitted for technical reasons. If your preferred User ID is not appropriate we will contact you to discuss alternatives. Passwords which can be easily guessed will be rejected, so please choose something suitable.

Preferred User ID:		Initial Password: (Minimum 6 characters)	
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Email Addresses: *Select up to 5*

Your service entitles you to up to 5 Virtual Access email addresses of the form username@virtual.net.au. You may nominate any number of them now, or request them later via our web site.

Usernames should be a minimum of 2 characters long, comprising only letters, numbers, dashes (-) and dots (.). All letters will be treated as lowercase (ie not CAPITALS). If your selected username is not available, we will contact you to choose another.

Passwords are used to secure access to these services. You should choose passwords that cannot easily be guessed by other people. If you choose a password which we believe is insecure, we reserve the right to assign an alternate password and advise you of this.

If you do not specify a contact email address in the invoice delivery options (below), we will use the first email address in this list.

	#	Username	Password
	1		
	2		
	3		
	4		
	5		

Invoice delivery options:

- Please send my invoices by post instead of by email - Extra \$2.20 per invoice sent
We normally issue invoices by email. Select this option to have invoices posted to you instead.
- I already have an email address that Virtual Access should use to contact me about my service.
- My email address is:

Payment Method:

- Direct Debit—You must also complete a Direct Debit Request form
- Invoice Me—For cheque, money order or BPAY payment
- Credit Card—Visa, Mastercard, Amex or Diners

Card Number:

Cardholder's Name: _____

Card Expiry Date: /

Cardholder's Signature: _____

THE CREDIT CARD HOLDER AUTHORISES VIRTUAL COMPUTERS PTY LTD TO CHARGE ALL APPLICABLE SERVICE FEES AND CHARGES TO THE NOMINATED CREDIT CARD

Charge credit card for: All fees relating to this account, until I request differently
OR Initial payment only

Declaration:

Applicant's signature: _____

Today's Date: / /

BY SIGNING THIS APPLICATION, THE APPLICANT AGREES TO ABIDE BY THE TERMS AND CONDITIONS OF SERVICE AS PUBLISHED AND/OR AMENDED. THE APPLICANT CERTIFIES THAT THE DETAILS CONTAINED IN THIS APPLICATION ARE TRUE AND CORRECT, AND THAT THEY ARE 18 YEARS OF AGE OR OLDER.